## **Group Tour FAQs**

## What should I expect during my tour?

Our visitors will learn about the property, the families that lived and worked here and the socioeconomic impact that was made upon the area as a result.

Dills Tavern and its surrounding outbuildings, have come to tell not only the history of Dillsburg but also the story of life on Pennsylvania's frontier. The wheelwright shop is still in use by volunteers who practice the arts of blacksmithing, coopering and carpentry.

The Eichelberger Distillery is an authentic, reproduction distillery, fully licensed and producing rye whiskey on woodfired, handmade, pot stills using 18th century techniques. Tastings typically include our own rye whiskey and cherry bounce. But we also offer non-alcoholic, historic beverages like switchel and shrub.

## What is considered a group?

A group is 10 or more people with a single payment to be submitted by one representative on behalf of all members of the group

## What is involved in a group tour?

We offer several types of tours: single tours and combination tours as well as docent guided tours and self-guided tours.

The single tour covers EITHER the Dills Tavern (both floors of the 1794 Dills Tavern, the 1798 Log Barn, the Historic Wheelwright Shop) OR the Eichelberger Distillery (with a tasting, if desired).

The combination tour covers BOTH the Dills Tavern (both floors of the 1794 Dills Tavern, the 1798 Log Barn, the Historic Wheelwright Shop) AND the Eichelberger Distillery (with a tasting, if desired).

Our *docent guided tours* offer guests the opportunity to be shown around the property by knowledgeable, period dressed, docents.

Our *self-guided tours* allow groups to tour the property at their pace and talk with knowledgeable docents strategically stationed around the plantation. (Groups must have at least 50 guests to choose this option.)

## How many people can you accommodate for a group tour?

We require a minimum of 10 people, but we can accommodate up to 60 people, for a docent guided tour. Larger groups will be broken down into groups of 10 - 12 and will rotate around the property. For groups larger than 60 people, we recommend the self-guided tour.

## For what types of groups is this tour geared?

This tour is ideal for senior groups, history enthusiasts, student groups, and motorcoach tours.

## Are there age-appropriate options for school or youth groups?

Absolutely! We welcome the opportunity to teach students about life in early America.

## What is the average length of a group tour?

The single tour lasts 1 - 1.5 hours. The combination tour lasts 2.5 hours. Self-guided tours can take anywhere from 1.5 - 4 hours.

# Are there interactive or themed experiences available with tours? (ie. colonial cooking, blacksmithing, whiskey tastings, etc)

These would be customized tours and can be created to meet your needs. Please contact the office to work with our staff.

#### What if some attendees cannot take steps?

Since we are a historic site, the second floor of the tavern is only accessible by stairs. All other areas are handicapped accessible, including the restrooms. To accommodate guests who are mobility challenged, we offer a video recording of the 2<sup>nd</sup> floor tour so they can hear what is being shared on the second floor and see what the docent is referring to.

#### Can we customize our tour?

We are always open to customizing our tours to meet your needs. Please contact the office to work with our staff.

## Are there food or drink options?

We have a variety of meal choices available, from boxed lunch options to buffet style, that can include soup, salad, sandwiches, or historic options. You are welcome to work with our office staff to customize a menu that will best meet your needs.

#### What is the cost?

The cost of a single tour is \$8/person. The cost of the single tour PLUS a meal is \$28/person.

The cost of the combination tour is \$15/person. The cost of the combination tour PLUS a meal is \$35/person.

## Must the bus driver and coordinator pay the admission fee?

Once the 10 person minimum is met, the bus driver and one coordinator admission fees are complimentary.

#### May/Should we tip the docents?

As a non-profit organization our docents are not allowed to accept tips. However, if your organization wants to give a donation to NYCHAPS *in the name of a particular docent*, that would be acceptable and we will be sure to make that docent aware of your donation.

## How far in advance must I schedule my tour?

We prefer two months' advance notice to schedule a group tour but can schedule up to a year in advance.

## How much is the deposit?

The minimum deposit is the cost for 10 attendees.

## When is the deposit due?

The deposit is due when the scheduling is confirmed.

## How should payment be made?

We accept payment by credit card or check.

## When is the final headcount due?

The final headcount is due 2 weeks before your event.

#### When is the balance due?

The balance is due with the headcount 2 weeks before your event.

## Where does the bus drop off and park?

The bus drop off is at the front of the tavern - 227 N Baltimore St, Dillsburg – and it may remain parked there for the duration of the tour.

Yes
What is the best way to book or inquire about group tours?
You may contact Beth at 717-502-1440 or email admin@northernyorkhistorical.org

Are restrooms and seating available?